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About MSD

Learn more about these programs
and other ways MSD is helping
protect our community's waterways.

MSDStormwaterQuality.org



**HOW TO PROTECT
YOUR HOME FROM
FLOODING AND BACKUPS**

DOWNSPOUT DISCONNECTION PROGRAM





Downspout Disconnection Program

Water from falling rain and melting snow usually absorbs into the ground or flows into nearby creeks and streams through natural drainage paths and specialized stormwater systems. However, serious problems can occur when stormwater drains directly into the system intended for wastewater from dishwashers, sinks, showers, toilets and tubs.



How MSD Can Help

To minimize the amount of rainwater entering your community's wastewater system, MSD offers several **free** programs to help you modify and correct improperly

installed drainage connections. One of our most popular programs is the Downspout Disconnection Program. Through this program, you can receive a one-time incentive of **\$100** for each downspout disconnected from the wastewater system on your property.

Here's How it Works

1. To become eligible for this program, as well as for the **\$100 reimbursement** for each downspout, you must **first contact MSD** to arrange for an inspection of the downspout connections at your home prior to the initiation of any work.
2. MSD will visit your home to inspect each downspout and determine program eligibility.
3. MSD consults with you to determine the most appropriate alternative for downspout drainage. Alternatives can include installation of one or more, or a combination of the following: rain barrels, piping away from your house, a French drain – or the most popular alternative, a simple turnout with a splash block.
4. You disconnect approved downspouts and install the most appropriate alternative.
5. MSD provides follow up to inspect and verify that downspouts have been disconnected and that appropriate alternatives have been installed.
6. You apply for \$100 per downspout reimbursement.

For details and information about how your home can benefit from the MSD Downspout Disconnection Program, please contact MSD Customer Relations.

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