

Clearing the Air: The MSD clAIRity Program



Community Meeting:
November 9, 2021 6-7 pm

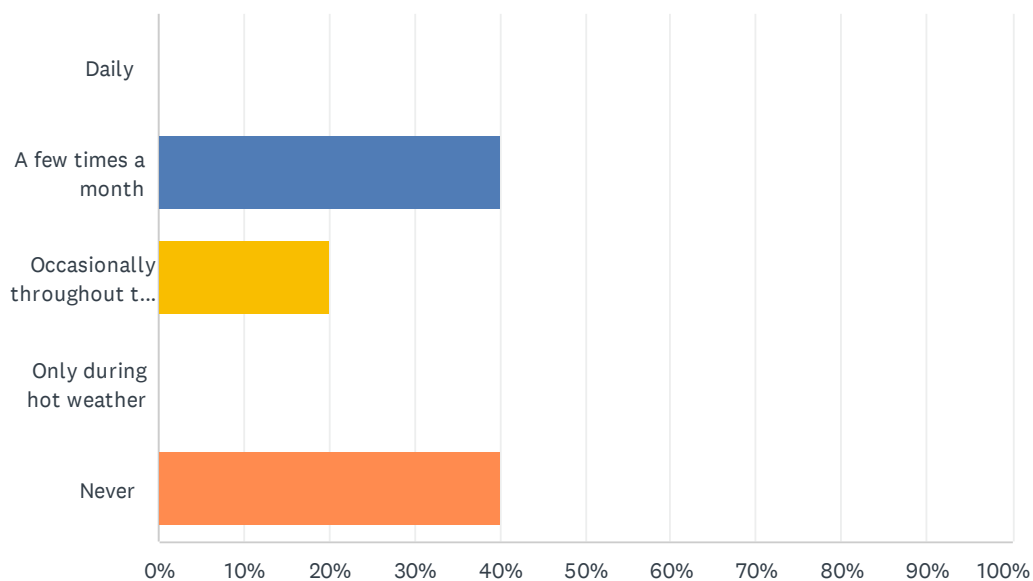
Q1 What is your zip code?

Answered: 5 Skipped: 0

#	RESPONSES	DATE
1	40207	11/17/2021 6:54 PM
2	40242	11/11/2021 7:54 AM
3	40299	11/11/2021 7:51 AM
4	40291	11/10/2021 11:26 AM
5	40212	11/9/2021 8:58 AM

Q2 How frequently do you experience odor issues in your neighborhood?

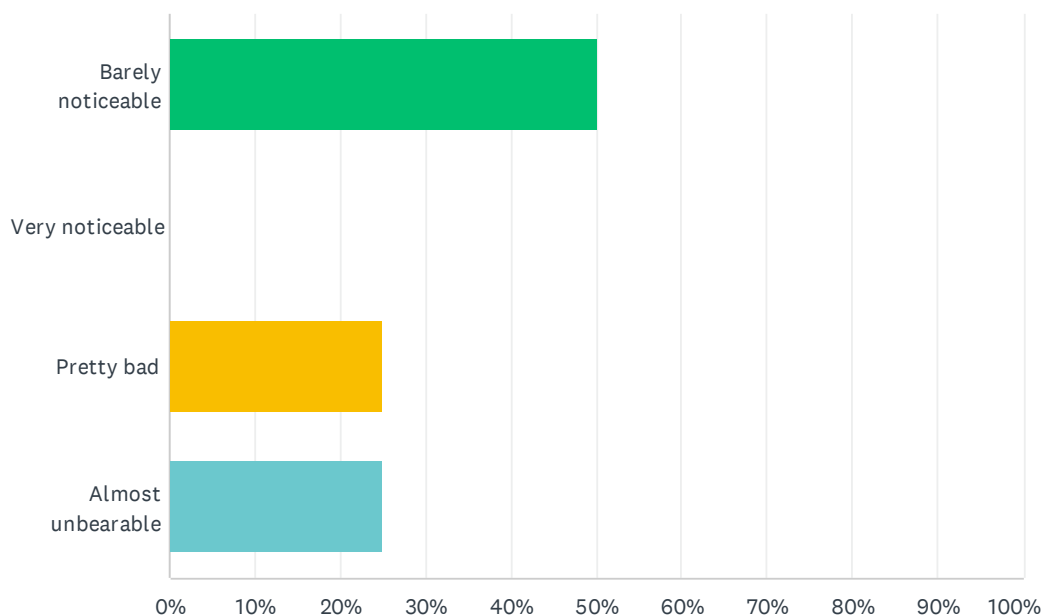
Answered: 5 Skipped: 0



ANSWER CHOICES	RESPONSES	
Daily	0.00%	0
A few times a month	40.00%	2
Occasionally throughout the year	20.00%	1
Only during hot weather	0.00%	0
Never	40.00%	2
TOTAL		5

Q3 Typically, how strong are the odors you experience?

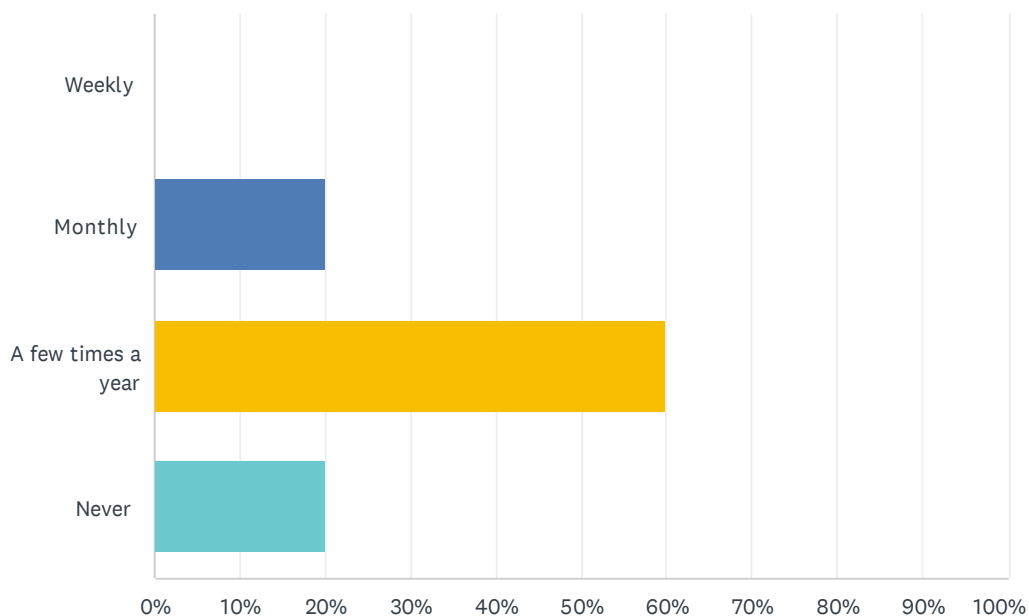
Answered: 4 Skipped: 1



ANSWER CHOICES	RESPONSES	
Barely noticeable	50.00%	2
Very noticeable	0.00%	0
Pretty bad	25.00%	1
Almost unbearable	25.00%	1
TOTAL		4

Q4 How frequently have you reported odors to MSD previously?

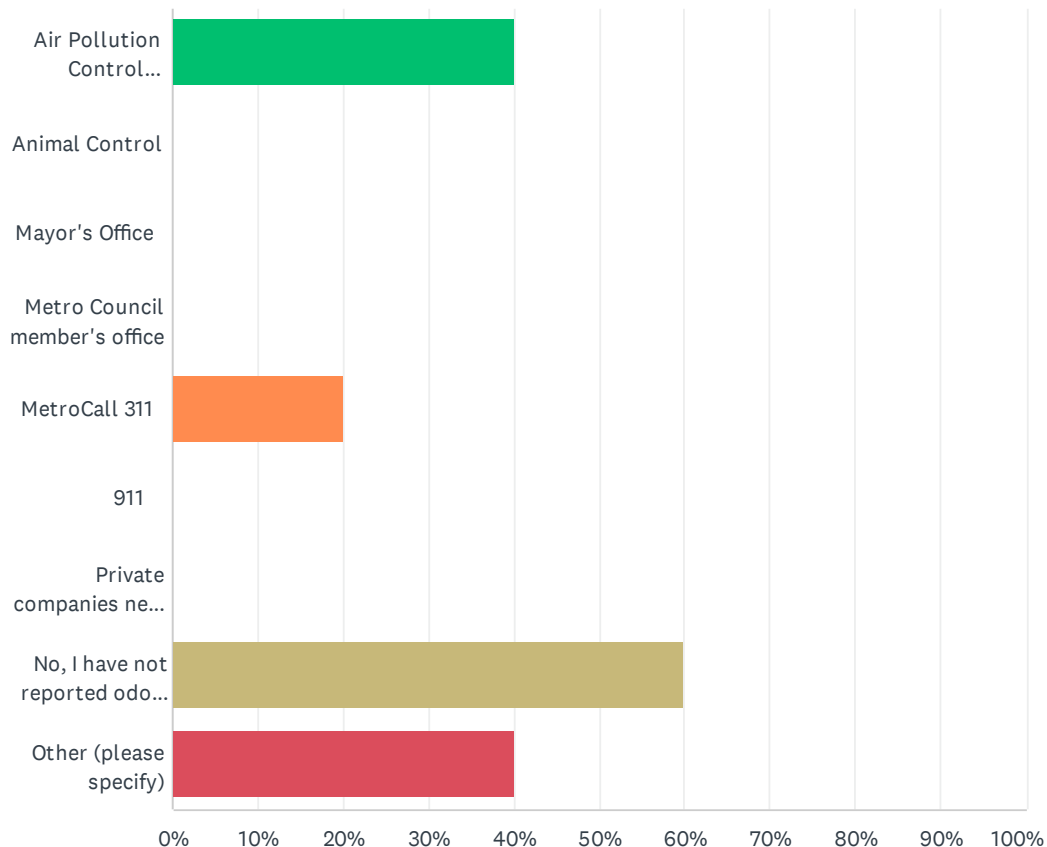
Answered: 5 Skipped: 0



ANSWER CHOICES	RESPONSES
Weekly	0.00% 0
Monthly	20.00% 1
A few times a year	60.00% 3
Never	20.00% 1
TOTAL	5

Q5 Have you ever reported odors to entities other than MSD? (check all that apply)

Answered: 5 Skipped: 0



ANSWER CHOICES	RESPONSES	
Air Pollution Control District	40.00%	2
Animal Control	0.00%	0
Mayor's Office	0.00%	0
Metro Council member's office	0.00%	0
MetroCall 311	20.00%	1
911	0.00%	0
Private companies near the source of the odor	0.00%	0
No, I have not reported odors to other entities	60.00%	3
Other (please specify)	40.00%	2
Total Respondents: 5		

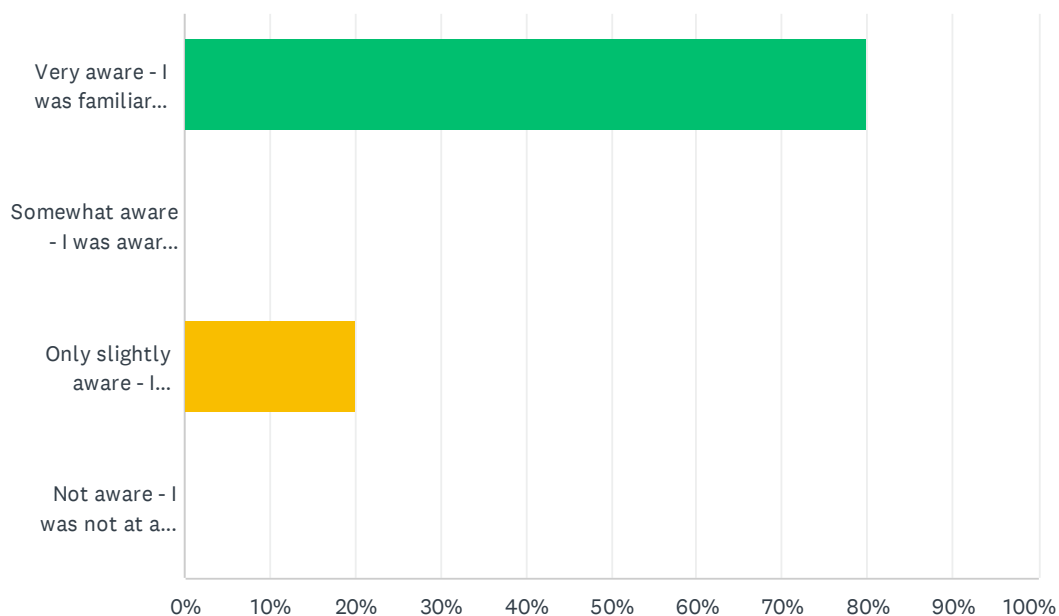
#	OTHER (PLEASE SPECIFY)	DATE
---	------------------------	------

MSD Odor cIAIRity Survey

1	it's going to be the entire city before I am done	11/17/2021 6:54 PM
2	Smell My City	11/9/2021 8:58 AM

Q6 Prior to today, how aware were you of MSD's efforts to manage odors?

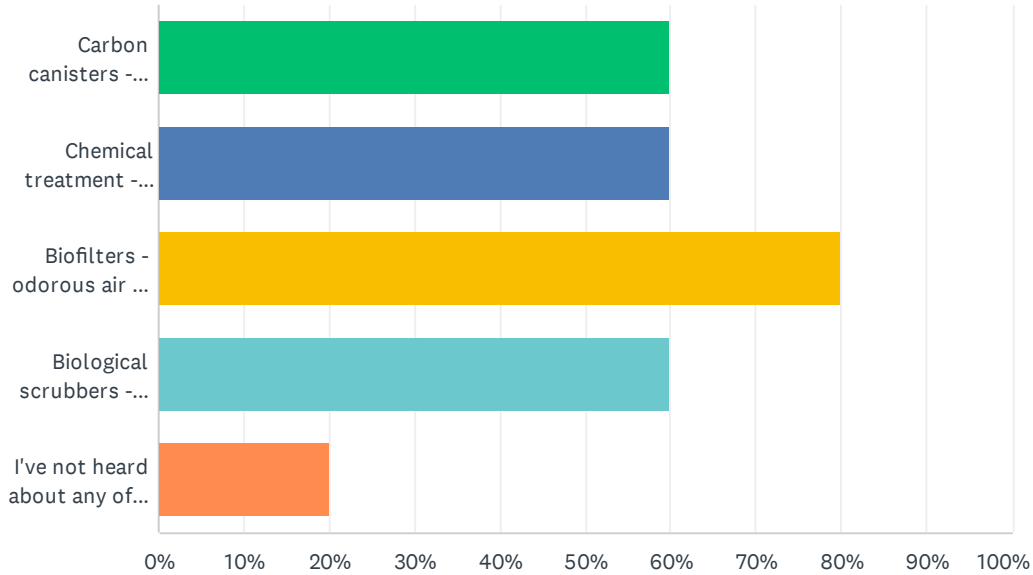
Answered: 5 Skipped: 0



ANSWER CHOICES	RESPONSES	
Very aware - I was familiar with MSD's various technologies and controls to reduce odor	80.00%	4
Somewhat aware - I was aware that MSD took some steps to reduce odor, but didn't what	0.00%	0
Only slightly aware - I believed MSD plays some role in odor control, but didn't know what	20.00%	1
Not aware - I was not at all familiar with MSD's role in odor control	0.00%	0
TOTAL		5

Q7 Which of these methods MSD uses to reduce odors have you heard of previously? (check all that apply)

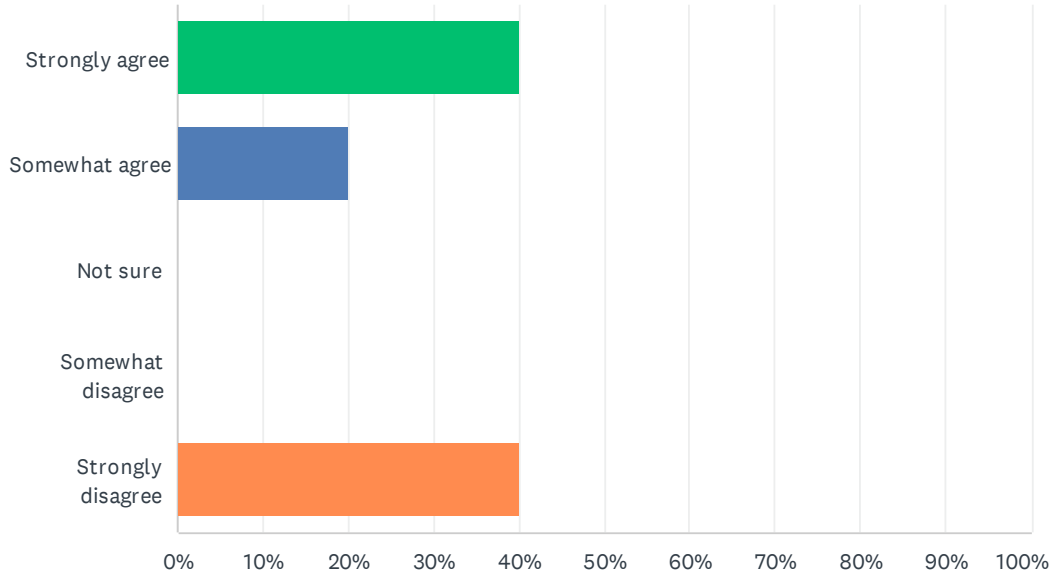
Answered: 5 Skipped: 0



ANSWER CHOICES	RESPONSES	
Carbon canisters - odorous air is moved through activated carbon canisters and odors are absorbed onto the carbon	60.00%	3
Chemical treatment - addition of bioxide to odorous material to reduce odor	60.00%	3
Biofilters - odorous air is blown through wood chips to eliminate odor through natural oxidation	80.00%	4
Biological scrubbers - odorous air is blown up through a packed bed of plastic while chemically treated water is released through the scrubber to reduce odors	60.00%	3
I've not heard about any of MSD's odor-control technologies	20.00%	1
Total Respondents: 5		

Q8 To what degree would you agree with this statement: "Given that odor is a natural result of wastewater treatment, MSD provides quality response to odor issues".

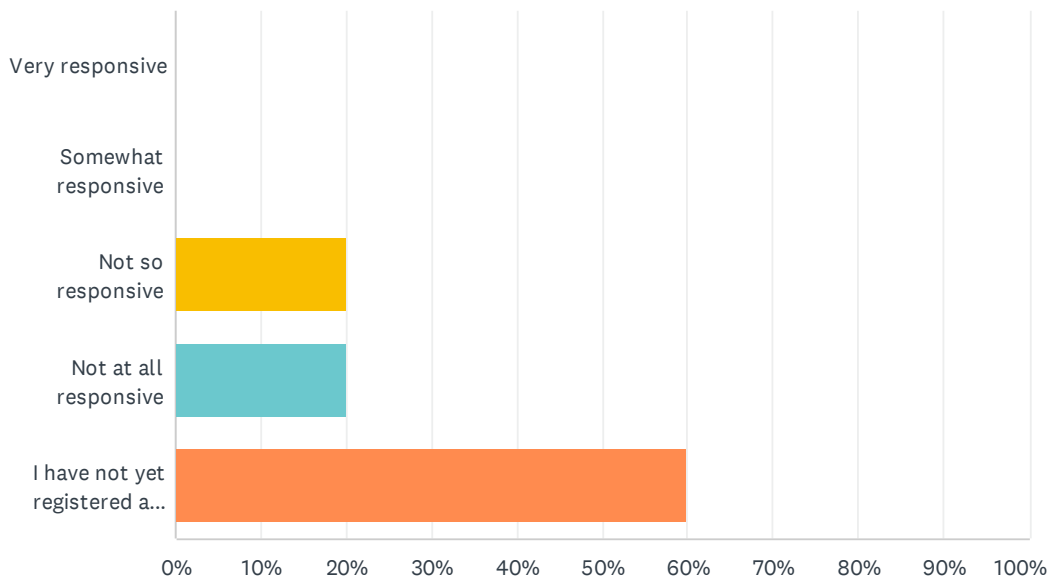
Answered: 5 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly agree	40.00%	2
Somewhat agree	20.00%	1
Not sure	0.00%	0
Somewhat disagree	0.00%	0
Strongly disagree	40.00%	2
TOTAL		5

Q9 If you have registered an odor concern with MSD previously, how responsive have we been to your issue?

Answered: 5 Skipped: 0



ANSWER CHOICES	RESPONSES	
Very responsive	0.00%	0
Somewhat responsive	0.00%	0
Not so responsive	20.00%	1
Not at all responsive	20.00%	1
I have not yet registered an odor concern with MSD	60.00%	3
TOTAL		5